

Piano Basics of Dallas

STUDIO POLICY

Policy information for all students and parents

Lesson Attendance

The lesson time consists of observation of another student's lesson and your child's individual lesson. Plan on being in the studio approximately one hour each week. This time is reserved each week for you. Please do not schedule other activities or appointments during your lesson time.

Cancellation of Lessons

If a lesson must be missed, notify the teacher as soon as possible. The teacher and other families who observe the student appreciate notification; however, lessons missed from Aug - May will not be re-scheduled or added at any other time during the year.

Make-up lessons

The lesson time is your reserved time throughout the year. From August through May, it cannot be used for any other reason; therefore, there are no make-up lessons, refunds, or credits given for lessons missed by the student. During June and July, lessons are scheduled on a flexible basis to allow for individual vacation times.

Teacher Cancellation

If the teacher must cancel lessons for any reason, those lessons will be re-scheduled.

Inclement Weather

In the case of bad weather conditions and based upon the teacher's judgment, cancelled lessons will be re-scheduled.

Refunds and Credits

There are no refunds or credits. The exception to this policy is if a family moves outside a 50 mile radius from the studio. Tuition is an annual commitment from August – July. Payment corresponds to the number of lessons received per year, not per month.